



# KAMKEN iPhones

## Terms and Conditions

### 1. Introduction

Welcome to **KAMKEN iPhones**. By purchasing from us, you agree to the following terms and conditions. Please read them carefully before making a purchase. These terms apply to all transactions made on our platform.

### 2. Accountability

- By agreeing to these Terms and Conditions, you entering into a binding contract.
- If you ignore this particular document you will be held accountable for any deviation from our agreement, thereof it is your responsibility to read and fully understand the terms and conditions before making any form of payment to our platform.

### 3. Products

- We offer both pre-owned and brand-new iPhones for sale. All products are tested and verified for quality before sale.
- The condition of pre-owned iPhones will be clearly stated, such as battery health and others.

### 4. Pricing and Payment

- All prices are listed in R and are subject to change with notice, however, if you had already placed an order you will not be affected.
- We accept bank transfer and bank deposit.
- For bank transfers you have to include an **extra R10** for additional charges.
- Full payment is required at the time of dispatch.

### 5. Warranty

- We provide a 60-day warranty on all pre-owned and brand new iPhones.
- This warranty covers defects in materials or workmanship. It does not cover damage caused by accidental drops, water exposure, or unauthorized repairs.

- To make a warranty claim, specify your claim to [kamkenbizhub@yahoo.com](mailto:kamkenbizhub@yahoo.com).
- Please include the subject: **iPhone warranty claim**

## 6. Return Policy

- You may return your iPhone (**no refund**) within 60 days of purchase for an exchange if there are any defects in materials or workmanship, provided the item is in its original condition (**no cracks or dents**), with all accessories and packaging included.
- Exchange will be processed within several business days (not specific) of receiving the returned item.
- Proof of purchase is required for all exchanges.
- We are not liable for any return courier costs (the buyer is).

## 7. Shipping and Delivery

- Free delivery within 3-5 days of business.
- We are not responsible for delays caused by shipping carriers but will assist in resolving any issues.
- Please inspect your package upon arrival and report any damage or discrepancies within 48 hours.

## 8. Limitation of Liability

- We are not liable for any damages, including but not limited to incidental or consequential damages, arising from the use or inability to use the product.
- Our maximum liability for any product sold shall not exceed the original purchase price of the product.

## 9. Privacy Policy

- We value your privacy and will not share your personal information with third parties without your consent, except as required by law.

## 10. Lay-buy Policy

- The lay-buy option is available for all iPhone models offered by KAMKEN iPhones.
- A minimum deposit of 10% of the total purchase price is required to secure the iPhone.
- The deposit is **non-refundable** and will be applied toward the final purchase price.
- The remaining balance must be paid in flexible installments over a maximum period of 3 months.
- All payments must be completed within the specified lay-buy period, if not, KAMKEN iPhone will be in a position to decide on a way forward.
- Customers may cancel the lay-buy agreement at any time before the final payment.
- In the event of cancellation, all payments made (*excluding the non-refundable deposit*) will be refunded.
- The cancellation fee is 7% from the balance to be refunded (*excluding the non-refundable deposit*).
- The client has the right to upgrade (*and not downgrade*) to a higher model, and in such an event, the remaining balance of the non-refundable deposit will be withdrawn from

the succeeding payments.

- Our deals and offers do not apply to the lay-buy option unless stated so.

## 11. **Changes to Terms and Conditions**

- We reserve the right to modify these Terms and Conditions at any time without prior notice.
- Any changes will be posted on our platform and will take effect immediately upon posting.

## 12. **Contact Information**

- For any questions or concerns regarding these Terms and Conditions, please send us an email to **kamkenbizhub@yahoo.com**.
- Please, be reminded to add the subject to your email.

Message friends and family anytime, anywhere.

Stay connected in style